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## **How to Get Started?**





## **Getting Started**

So you are excited to start the process of purchasing your new home, investment or development and you have been introduced to the clear and transparent buying process of Openn Negotiation. Below you will find some videos and information on how the process works and how to make your first bid. We at First National Real Estate Style wish you the best of luck.

## **Getting Registered**

Simply head to Openn.com.au or find the Openn Negotiation App in the App store or Google Store and sign up with a valid email. Once this has been complete you are ready to find your next property and make a bid.

## **Making the First Bid**

Once you have signed up and found a property you want to make an offer on, simply open the property up in the app or on the webpage and select join as bidder. Once you have joined as a bidder, you are then able to enter a bid based on other current bids or if no bids are present, based on where you think you would like to start the negotiation. Once the amount has been selected click 'Submit' and your bid will be confirmed. Once your bid has been submitted, it is advised that you contact the Agent who is looking after this sale and they can provide you with the small amount of paperwork that is required including any terms and conditions you wish to

include (e.g. finance clause, building and pest clause etc.) and they will then submit this to the owner for approval.

Once your terms and conditions have been approved and the Agent has approved your bid, you will receive text, email and app notifications of this so you are always in the know. You will also get notifications when other bids have been made so you dont miss out.

Thats it! It's that simple, you are now in the running to purchase your next property!

\*See Helpful videos below for further tips.\*



## **Registration and Rules for Bidding**

Openn Negotiation Bidders Registration Form

## **Bidders Registration Form**

Please see the bidders registration form below and download via the link above.

## Bidders Registration, Authority to Bid and Terms of Use (Queensland)



	ties and Bidder Registration				
BIDDER	Full Legal Name(s):			10.25	
				ABN.	
	Name of the Officer of the Ci	omenany.		Position Held	
	(if the Property sells at the O	penn Negotistion auction, then the bidder nan	red above is taken to be the	successful bidder	)
	Address:				Postcode:
	Ch	Mobile:			
D	A proof of identity is a card of	nument type: Do.  To document that is issued by the government of aking institution. It can be a Drivers Licence as	or a statutory authority of Que	ensland, the Cor	Includes the Bidders name and address Introduces the monwealth, another State or Territory.
	Bidder's Solicitor:	Pt Pt	none:	Email	
	Solicitor's Address:				Postcoder
ind;					- Southern
ELLER	Full Name(s):				
	Address:				Postcode:
	Email:				
collecti	vely referred to as the Parties)				
2. Sell	er Agent and Auctioneer		La company		
he real	estate agent duly authorised to	act on behalf of the Seller in the sale of the P	roperty.		
SELLER	AGENT				
AUCTIO	NEER				
	er Agent (if any)				
3. Buy					
		act on behalf of the Bidder to buy the Proper	ly:		
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### 5. Definitions and Interpretations (continued)

- 15) Pending Bid means the opening bid made by a Bidder, through the App that may be accepted by the Seller Agent in order to become a Qualified
- Bidder. The opening bid may be increased subsequently, (16) Price means the price at which the Property will be sold being (1) the Winning Bid on the App; or
- (2) if the Property does not sell during the Final Bidding Stage, any written price agreed to by the Bidder and Seller;
  (17) Qualified Bidder means a bidder who has fulfilled the requirements set
- out in clause 6.1 and has been approved by the Seller in accordance with clause 6.1.7
- (18) Reserve Price is the minimum amount that the Seller will accept as the Winning Bid in the Openn Negotiation;
- (19) Seller's Bids means bids made by or on behalf of the Seller in accordance
- (20) Sole Bidder means a Qualified Bidder who is the only Qualified Bidder in relation to the Property (i.e. the only bidder who has submitted to the Seller Agent Offer Terms that have been accepted by the Seller such that the bidder may take part in the Opern Negotiation); (21) Standard Time means the Australian Standard Time applicable to the
- State in which the Property is located;

- (22) State means the state or territory in which the Property is located
- (23) Terms means these Openn Negotiation Bidder Registration, Authority to Bid and Terms of Use (Queensland):
- (24) Unique Identification Number means the unique identifying number provided by the App to each Qualified Bidder to allow them to be identified in the App
- (25) Winning Bid means the successful bid made in the App which will be confirmed by the Bidder or the Auctioneer on the Contract as the Price for which the Property will be sold and includes, if applicable, the successful bid made by the Highest Bidder or any bid made by the Sole Bidder that is accepted by the Seller; 5.2 If the Bidder or Seller are two or more people or entities, then they are jointly

- 5.2 If the Bidder or Seller are two or more people or entities, then they are jointly and severally bound by these Terms.

  5.3 (1) If any part of these Terms are unenforceable, illegal or void then that part is severed and the remainder of these Terms remain in force.

  (2) The Parties agree that the laws of the State will apply to the sale of the Property on the App (including, but not limited to, the laws that govern the sale of real property by public auction).

  (3) The Parties agree to submit to the courts of the State to determine any dispute in relation to these Terms.

### 6. Declaration and Terms

- - The Openn Negotiation process
    6.1.1 The Bidder must become a Qualified Bidder to participate in the Openn Negotiation process. In order to become a Qualified Bidder, the Bidder must, prior to the Final Bidding Stage and after inspecting the Property (1) download the App;

    - (1) access and register their details in the App;
      (3) select the Property in the App;
      (4) enter their Pending Bid in the App;
      (5) complete the Offer Terms in clause 7;
  - provide their contact details to the Seller Agent, the Offer Terms must state all terms upon which the Bidder is prepared
  - to purchase the Property other than the proposed purchase price. 6.1.2 In the Campaign Bidding Stage, other Qualified Bidders may join the negotiation process.
  - 6.1.3 Throughout the Campaign Bidding Stage, any Qualified Bidder may increase their bid by providing further bids through the App. 6.1.4 All Qualified Bidders will be able to see all accepted bids made on the

  - 6.1.5 The Campaign Bidding Stage finishes at the commencement of the Final Bidding Stage.
- The Property can only be sold to a Sole Bidder pursuant to clause 6.7.
- 6.1.7 Prior to the Final Bloding Stage, the Seller will determine whether
  6.1.7 Prior to the Final Bloding Stage, the Seller will determine whether
  the conditions in each submitted Offer Terms are such that the Seller
  agrees to that potential Bidder being eligible to participate in the Openn
  Negotiation. If so, that potential bidder becomes a Qualified Bidder and the Seller Agent will approve the Qualified Bidder on the App. If the then Qualified Bidder is the eventual buyer, the conditions set out in the Offer Terms as agreed by the Seller, will be incorporated into and be part of the Contract entered into by the Seller and any Qualified Bidder who has
- become the buyer.

  6.2 Once the Agent approves the Qualified Bidder on the App, the App will.

  - (1) send a confirmation notification to the Qualified Bidder;
    (2) show when the Final Bidding Stage will commence as provided for in clause 6.5; and
  - (3) provide them with a Unique Identification Number that will be used to identify them in the App.
- 6.3 Qualified Bidders are entitled to participate in the Openn Negotiation on the basis that:
  - (1) other than the Price and as provided for in clause 6.6, the Seller and Qualified Bidders are bound by the Offer Terms;
  - any bid made on the App using a Cualified Bidder's Unique Identification Number will be deemed to have been made by that Qualified Bidder;
     during the Campaign Bidding Stage and the Final Bidding Stage the
  - Auctioneer may determine a minimum sum by which any bid must exceed the previous bid and no bid will be accepted that does not meet that
  - (4) during the Final Bidding Stage, the App will set a time limit during which
  - Qualified Bidders may consider whether or not to place a bid; the Auctioneer may withdraw bids, at their complete discretion
  - (6) the Seller may not bid personally, either directly or by an agent or other
  - representative;
    (7) Dummy Bidding and/or encouraging another party to engage in Dummy Bidding constitutes a breach of these Terms and may have serious uences:
  - subject to clause 6.6, once commenced the Openn Negotiation cannot be terminated by the Seller or any other party until all bids are exhausted;
  - (9) If there are one or more bids at or exceeding the Reserve Price, the bid made by the Highest Bidder will be recorded as the Winning Bid. The Winning Bid will be written on the Contract as the Price that the Bidder will purchase the Property:

- (10) the Qualified Bidder is solely responsible for the operation of the App, internet and mobile access, and coverage to allow access to the App, access to the account, and the making of each bid in the Openn Negotiation:

Commencement of the Final Bidding Stage
The Final Bidding Stage will commence at the date and time nominated by the Seller provided that:
(1) the Final Bidding Stage must commence between 8.00am and 9.00pm on

- the Standard Time; and if the date and time for the Final Bidding Stage has changed since the Qualified Bidder entered their Pending Bid, the Seller Agent and/or the Auctioneer will use reasonable endeavours to contact that Qualified Bidder no less than 12 hours prior to the commencement of the Final Bidding
- Stage to advise when the Final Bidding Stage will commence.

  6.5 Conduct of Final Bidding Stage.

  During the Final Bidding Stage, the Open Negotiation will be conducted as follows:

  (1) during the Final Bidding Stage, the App will display the current highest bid. Qualified Bidders may choose to make a further bid exceeding what is then the highest bid by increments determined by the Auctioneer, in accordance with clause 6.3(3):
  - the App will display the Unique Identification Number for each Qualified Bidder and show which Qualified Bidder has made the highest bid at any point in the Final Bidding Stage.
     during the Final Bidding Stage. the App will indicate:
  - - (a) the minimum sum by which any bid must exceed the previous bid is determined by the Auctioneer through the App in accordance with clause 6.3/3); and
    - (b) the time period during which further bids may be made before the ourrent bid is successful;
  - (4) the Final Bidding Stage will proceed, with the Qualified Bidders increasing
  - their bids, until all bids are exhausted within the time period set by the App; the ultimate buyer of the Property will be the Qualified Bidder who bids the highest sum at or in excess of the Reserve Price that is accepted at the Fall

  - of the Hammer;
    (5) once commenced, the Final Bidding Stage cannot be terminated by the Seller or any other party until all bids have been exhausted;
    (7) the Auctioneer may remove bids at their complete discretion if they think
  - they are likely to have been made in error or bad failt; as soon as practicable after the App records that the Highest Bidder has made the Winning Bid, the Highest Bidder or Auctioneer (on behalf of the Highest Bidder) will complete the Contract to incorporate the Offer Terms and the Price and sign the Contract;
  - (9) If any dispute arises in relation to any bid, such dispute will be determined by the Auctioneer:
  - (10) the Auctioneer may also pause the time limit for making bids during the Final Bidding Stage for the purpose of taking instructions from the Seller or conferring with Qualified Bidders, and such a pause will be displayed on the App and visible to all Qualified Bidders.

### 6.6 Reserve Price

- (1) The Property is offered for sale subject to a Reserve Price.

  (2) If no bid exceeds the Reserve Price in the Final Bidding Stage, the Seller is not obliged to sell the Property.

  (3) If one or more bids in the Final Bidding Stage equals or exceeds the
- Reserve Price, then the Seller must sell the Property to the Highest Bidder. (4) If none of the bids made by the Qualified Bidders equal or exceed the
- Reserve Price, the Seller may choose to negotiate with one or more of the Qualified Bidders to sell the Property.

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### 6. Declaration and Terms (continued) Purchase of the Property by a Sole Bid

- The Seller may accept Offer Terms and the price made in a bid by a Qualified Bidder during the Campaign Bidding Stage without commencing the Final Bidding Stage where there is only one Qualified Bidder who will then be the Sole

- Bidder and:

  (1) all bids by the Sole Bidder must be made through the App;

  (2) the Seller may accept any bid made by a Sole Bidder through the App without commencing the Final Bidding Stage;

  (3) if the Reserve Price has not yet been met, the Auctioneer must receive in writing from the Seller confirmation they will accept a lower Reserve Price;

  (4) this bid will then become the Winning Bid with acknowledgement to the Sole Bidder of the Seller's intention to accept their bid as the Winning Bid. The Sole Bidder or Auctioneer (on behalf of the Sole Bidder) will complete the Contract to incorporate the Offer Terms and the Price and sign the Contract.
- 6.8 Purchase of the Property otherwise than during the Campaign Bidding Stage or

Final Bidding Stage
If the Property does not sell during the Final Bidding Stage, but an offer is made
by a Qualified Bidder that is accepted by the Seller before noon (standard time)

- the following day:
- (1) the sale must be on the Offer Terms (other than price); and
  (2) the sale will be conducted in accordance with these Terms.
- 6.9 Restarting the Openn Negotiation due to technical failure
  - The Auctioneer may allow the Openn Negotiation to time out during the Final Bidding Stage and be restarted it:

    - (a) they reasonably consider that a technical problem has occurred with the App such that the Openn Negotiation cannot properly proceed; or (b) they reasonably consider that one or more Qualified Bidders are experiencing difficulties with the use of the App so that the Openn
  - Negotiation cannot properly proceed.
    (2) If the Auctioneer cancels the Openn Negotiation in accordance with clause 6.9(1), the Seller Agent will contact the Qualified Bidders to advise them of a new Openn Negotiation (and a new Final Bidding Stage) provided that upon the Openn Negotiation restarting in these circumstances, no Qualified Bidder will be bound by any prior bid and will be free to recommence bidding at any amount they wish

The Bidder's offer to purchase the Property is subject to the following conditions which are incorporated into the Contract should the Bidder make the Winning Bid. In the event the Bidder does not sign the Contract, the Bidder appoints the Auctioneer as the Bidder's agent to incorporate the following information into the Contract:

1.1	Initial Deposit \$	payable at the time the Buyer signs the Contract	
	unless another time is specifi	ed as:	
	Balance Deposit: \$	(if any) payable on	
	Default Interest Rate:	%	
7.2	Settlement Date:		

Settlement Location

7.3	Finance Amount:		
	Financier:		
	Finance Date:		

7.4 Excluded Fixtures:

7.5	5 Property Chattels including:						

7.6 Building and/or Pest Inspection Date:

7	Other Special Conditions:			

The Contract otherwise incorporates the Contract for Houses and Residential Land, as set out in Appendix A.

- In the event the Bidder makes the Winning Bid, the Bidder agrees to sign the Contract and do everything else necessary to transfer the Property to the Bidder.
- The Bidder inevocably appoints the Auctioneer as the Bidder's agent to incorporate the Offer Terms set out in clause 7 and the Winning Bid as the Price and to sign the Contract on the Bidder's behalf.
- 8.3 Further to clause 8.2, the Bidder authorises the Auctioneer to do the following things on their behalf, in respect of the Property if the Bidder makes the Winning Bid as the Highest Bidder or Sole Bidder for the purchase of the Property via the
  - complete the 'particulars' page on the Contract in respect of the Property, to incorporate the Offer Terms and the Price; and
  - (2) sign the Contract in respect of the Property and exchange the Contract with
- The Bidder specifies that this authority begins immediately and expires automatically and without further effect on the day that is one day after the Final Bidding Stage.
- 8.4 The Bidder agrees to ratify and confirm anything the Auctioneer lawfully does in accordance with this clause 8.
- 8.5 The Auctioneer, Seller Agent and the Seller Agent's directors or licensed sales representatives (as the case may be) have the right, upon confirmation of the Winning Bid in the App, to accept the Highest Bidder or Sole Bidder's offer on behalf of the Seller on the Fall of the Hammer, and the conclusion of the Oper Negotiation process.

the Seller of the F	торету.	
Signed by the Bidder	X	Print Name:
Signed by the Bidder	X	Print Name:

## 9. Disclaimers and limitation of liability

- The use of the App and all information and data provided on or through the App is entirely at the Bidder's own risk. The Bidder is responsible for all Bidder activity in connection with accessing and using the App.
   Neither the Seller, Seller Agent, Auctioneer, Owner or Developer warrant,
- - guarantee or make any representation that:
    (1) the App, or the server that makes the App available on the World Wide Web are completely secure, tree of software viruses, disabling code or other harmful components:
- the functions contained in any software or applications contained on or integrated with the App will operate uninterrupted or are error-free; any errors and defects in the App will be corrected; and

- (4) unless expressly stated, the information provided on or through the App issuitable, reliable, accurate, current, complete or fit for any particular purpose.
  9.3 Unless expressly stated, the information on the App is provided for information purposes, general interest and enquiry only. Before relying on the information on the App, the Bidder should verify the accuracy of the information and consult with an appropriate professional for specific advice tailored to the Bidder's situation.

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Developer exclude all liability in consequential loss) arising fror (1) the Bidder's use of the Ap (2) the Bidder's reliance on a (3) any delay or inability to us (4) any failure to provide serv 9.5. The Owner does not cond Owner:  (1) is not an auctionee (2) does not own or of (3) its not an auctionee (2) does not own or of (3) its note is limited to 9.5.2 The Owner is therefore (1) in the event that the (2) for the completion.  (3) for the state and or verifying the Prope 9.6. Liability and Indemnity 9.6.1 The Developer, Owner, Sidirectors and employees 10. Intellectual property 10.1 Unless otherwise indicated, the (1) the Owner owns or is lice copyright, trademarks and graphics, images, logos, the Privacy Policy (available at https://pusing.the.App, the Bidder and S.  12. Termination of access The Seller, Seller Agent, Auctioneer	ty information provided on or through the App; e any part of the App; and/or ces or any information through the App.  Let the Openn Negotiation process and the or real estate agent and does not claim to be; er for sale the real estate listed on the App; and providing the App for the sale of the Property. It responsible or liable:  Seller or Bidder fails to complete a transaction; of the sale; of the App or for ty listed on the App or for ty listed on the App.  eller Agent, Auctioneer and their officers, will not be held liable, in any circumstances,  Parties acknowledge that: sed to use all intellectual property (including designs) subsisting in the content (including any ext, material, software) on the App; and  Sci/www.openn.com.au/privacy-policy) forms part of the consent to the collecting, handling and using p	for any loss or damages which arise out of:  (1) any use, attempted use and/or any sechnical failure of the App; (2) acting, or failing to act, on any information contained on or refer to on the App; and (3) any errors or defects in the App.  9.6.2 The Bidder and the Seller release and hold harmless the Seller Agent Auctionneer, Owner and Developer and their officers, directors and employees from and against all actions, suits, demands, claims, losse damages and costs whatsoever, whether at law or in equally arising out (1) any use, attempted use and/or any technical failure of the App; (2) acting, or failing to act, on any information contained on or refer to on the App, and (3) any errors or defects in the App.  9.7 The Bidder indemnifies and will keep indemnified the Seller's Agent, Auction Owner and the Developer and their officers, directors and employees from and against all actions, suits, demands, claims, losses (including indirect or consequential loss), damages and costs whatsoever, whether at law or in equity arising out of any breach of the App or these Terms.  9.8 The Seller, Seller Agent, Auctioner Cowner and Developer accept no responsibility for any liability suffered by the Bidder as a result of not electin have the Contract and these Terms reviewed by their lawyer.  (2) the content on the App must not be modified, copied, reproduced, republished, framed, uploaded to a third party, posted, transmitted or distributed in any way except as expressly provided for on the App, or expressly authorised in writing by the Owner.
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PPENDIX A		
PPENDIX A	for Houses and Residential Land	

## **Rules for Purchasing by way of Openn Negotiation**

Queensland Auction Rules are a guide and are not prescribed under the act; Property
Occupations Act 2016 (QLD). Furthermore with an Openn Negotiation, the owner and
vendor may choose to allow buyers to participate with more flexible terms. These
Queensland Auction Rules rules are to be used in conjunction with the Openn Negotiation
Terms of Use (which can be found at the end of the bidders Registration Form) with any

contradictions being resolved by taking the stance represented in the Openn Negotiation Terms of Use.

## **Conditions of Sale by Public Auction**

- 1. The highest approved bidder will be the buyer subject to: the reserve price; and, the seller's approval
- 2. Finance, buyer inspection and cooling off provisions do not apply.
- 3. The highest bidder is the purchaser, subject to any reserve price.
- 4. The vendor's reserve price must be given in writing to the auctioneer before the auction commences.
- 5. The seller may not bid, either personally or by a representative.
- 6. The bidder warrants their ability to enter and complete the contract of sale in accordance with its terms.
- 7. Any person bidding must be registered in accordance with the legislation and the Openn Negotiation requirements.
- 8. The Auctioneer has the discretion to refuse to accept any bid from any person. A bid will be taken to be accepted and irrevocable unless the Auctioneer, immediately after it is made, refuses it.
- In the event of a disputed bid, the decision of the Auctioneer is final in all matters
  relating to the auction and no bidder has any right of recourse against the Auctioneer
  or seller.
- 10. Without affecting condition 6 or condition 9, if there is any dispute over a bid, the Auctioneer may: re-open bidding and resubmit the property for sale starting with the highest bid previously accepted; or determine the dispute in any other way the Auctioneer considers appropriate in his/her absolute discretion.
- 11. A bid cannot be made or accepted after the fall of the hammer.
- 12. Immediately on the fall of the hammer, the bidder of the highest bid accepted must sign, as buyer, the Contract of Sale in the form displayed or circulated with these conditions of sale and pay the deposit to the nominated stakeholder.
- 13. The deposit payable under the Contract of Sale is 10% of the successful bid or any other percentage or figure nominated in the Contract of Sale.
- 14. The seller and the buyer agree to sign all documents and do everything else necessary to transfer the property to the buyer. The seller and the buyer each appoint the Auctioneer agent to sign the Contract of Sale on their behalf. The appointment is non-revocable.
- 15. If the buyer does not pay the deposit, at the seller's option: the result of the auction will be treated as invalid and the property may be resubmitted to public auction at the risk and expense of that buyer; or the seller may affirm the Contract

of Sale and pursue their legal and other remedies against the buyer as they see fit	•



## **Openn Negotiation Explained**



## **The Buyer Timeline**

# How to become a qualified buyer in an Openn Negotiation



Sign up at www.openn.com.au or download the app via the App store or Google Play to get started.

To qualify to bid you MUST do two things as soon as possible after you have signed up;





Search for the property you're interested in and make a pending bid.





You'll also need to input your terms for the owners consideration. The agent will help to complete this step and present them to the seller.





Once accepted, you're now qualified, can see everything on the App or website, and can't miss out on a chance to purchase the property.

REMEMBER, THE FINAL BIDDING STAGE CAN START EARLIER THAN ADVERTISED.



### **IMPORTANT**

If you like the property, you should get qualified straight away because it could sell quickly

### **EXTRA TIP**



















Welcome





























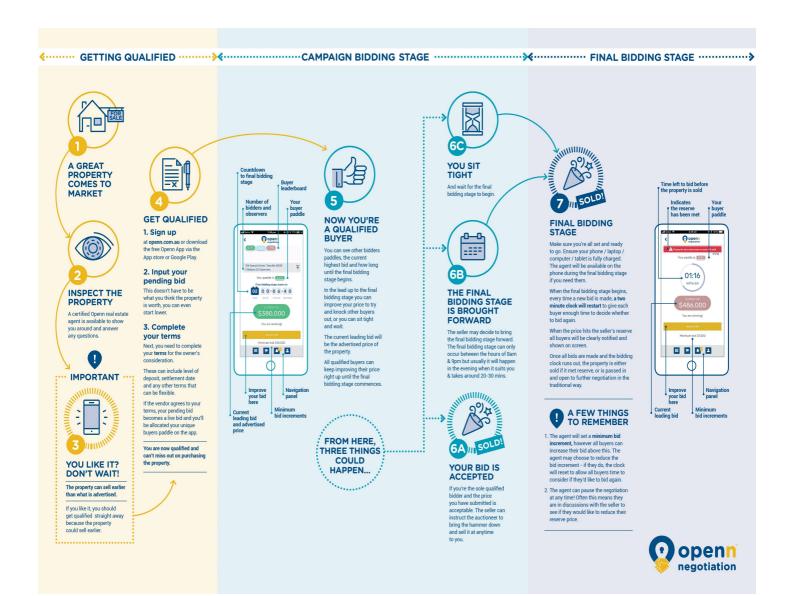








u www.openn.co





## **How to Make a Bid**